Behavioral Questions:

- Tell me about how you worked effectively under pressure.
- How do you handle a challenge? Give an example.
- Have you ever made a mistake? How did you handle it?
- Give an example of a goal you reached and tell me how you achieved it.
- Describe a decision you made that wasn't popular and how you handled implementing it.
- Give an example of how you set goals and achieve them.
- Give an example of how you worked on team.
- What do you do if you disagree with someone at work?
- Share an example of how you were able to motivate employees or co-workers.
- Have you handled a difficult situation? How?
- When you think about your experience with disagreement and conflict resolution, how would you rate your skills in handling differences of opinion? Please give an example that illustrates that skill.
- Tell me about a situation in which you had to deal with a customer or family member that was upset. What was the situation and how did you handle it?

Other Interview Questions:

- What was it like working for your supervisor?
- What do you expect from a supervisor?
- What problems have you encountered at work?
- Have you ever had difficulty working with a manager?
- Have you worked with someone who didn't like your wrk?
- Who was your best boss and who was the worst?
- Describe your ideal boss
- Why were you fired?
- Why were you laid-off?
- Why did you quit your job?
- Why did you resign?
- Tell me about yourself.
- Why should I hire you?
- What is your weakness?
- What are your strengths?
- How many times in the past 90 days have you been late or absent to your job or class?
- Do you have any questions for me?

Behavioral Skills:

A – Z

- Accountability
- Accurate Listening
- Analytical Thinking
- Answering a Complaint
- Apologizing
- Arranging Problems by Importance
- Assertiveness
- Asking for Help
- Asking Permission
- Asking Questions
- Attention to Detail
- Avoiding Trouble with Others
- Being a Good Sport
- Commitment
- Communication
- Concentration
- Conceptual Thinking
- Conversing
- Convincing
- Creativity
- Customer Focus
- Dealing with Emotions
- Delegation
- Diplomacy
- Decision Making
- Directing
- Empathy
- Expressing Affection
- Expressing Feeling
- Eye Contact
- Flexibility
- Following Directions
- Following Instruction
- Gathering Information
- Gestures

- Giving Compliments
- Giving Instruction
- Goal Setting

H - M

- Helping Others
- Honesty
- Improvisation
- Initiative
- Integrity
- Interaction with People
- Introducing Others
- Introducing Yourself
- Interviewing
- Joining In on Events
- Keeping out of Fights
- Leadership
- Listening
- Management
- Making Decisions
- Monitoring
- Motivation
- Negotiation

N - S

- Nonverbal Communication
- Numeracy
- Oral Communication
- Organization
- Recognizing Feelings
- Patience
- People Skills
- Persistence
- Persuasion
- Planning
- Politics
- Problem Management
- Problem Solving
- Relating to Others
- Respect

- Sales
- Self Esteem
- Self-Improvement
- Self-Management
- Sensitivity
- Speaking
- Strategic Management
- Strategic Perspective
- Stress Maintenance
- Stress Management

T - Z

- Tact
- Teaching
- Teamwork
- Time Management
- Tension Reduction
- Training
- Trust
- Written Communication

10 Most Asked Interview Questions: How to Tackle Them:

How many of you had stumbled upon an interview question you haven't prepared yourself for, and your mind drew a blank? Sensing that awkward silence, you blurted out whatever words you could find and desperately made sentences out of them. The interview ended moments later, and as you reflect back on what you had said, you dreadfully realized those words don't make much logical sense!



(Image Source: Shutterstock)

Okay, if you are looking for a job now, then you're in luck. This is a guidance post of ten most common interview questions that you might be asked for your upcoming interviews. If you're still sending in your resumes to companies, I've also posted an earlier entry that you can refer to: <u>7 Great Ways to Get Your</u> <u>Resume Noticed</u>.

Without further ado, here are the top 10 questions, let's get started!

10. "Tell me about yourself?"

This is typically the first question the interviewer will ask once you've taken your seat. This is the opportunity for the interviewer to assess you as a person through what you say and how you deliver it. As they always say, first impression is at utmost important, so you've to make sure you've prepared yourself adequately to answer it. Keep it short and succinct, preferably within 2 – 3 minutes.



(Image Source: Shutterstock)

How should you reply then? Like I said, you should have done your research on what the company expects from the candidates before heading for the interview. Your answer then, is to address how your qualities (e.g. qualifications, personalities and work experience) are relevant to the position in question. Therefore, you should only convey information applicable to what is required for the job, but not irrelevant ones pertaining to your family or personal events, for instance.

9. "What are your weaknesses?"

At first glance, this seems tricky. On one hand, you can't reveal that you lack what it takes for the job; on the other, it will be an obvious lie if you claim you don't have any weaknesses. What should you disclose then?



(Image Source: Shutterstock)

If you have thoroughly gone through the company's profile and such, you will by now understand what qualities are considered strengths, and what are not. Now, there are several ways to answer double-edged questions like this.

With your knowledge of what constitute as weaknesses that are frown upon by the interviewer, you can admit to those which you have that are impertinent to the job requirement. Secondly, you can mask strengths as weaknesses. For instance, you can say you are a very meticulous person who gets picky with details of a project (for this to work though, the job must be one that is particular about specifics). Last but not least, you can confess to past weaknesses but show how you had triumphed over them.

8. "What is your greatest accomplishment?"

Although the interviewer is asking you about your greatest accomplishment, you still have to choose one that is more professionally relevant. This is a good time to illustrate how you can contribute to the company if you are successfully recruited, so it will be to your advantage if you mention an achievement that applies to the position.



(Image Source: Shutterstock)

Let's say you are applying for a position that requires a significant amount of problem solving and troubleshooting. You might want to talk about a time when you resolved a persistent problem that had plagued your company for years. You can explain how you initiated some research and made a useful suggestion that was eventually implemented to all departments. If possible, quantify your results in terms of savings made and increased productivity for instance.

7. "Why did you leave your last job?"

There are various legitimate reasons for leaving a job. Yet, when it comes to interview, try to answer positively rather than complain about what made you unhappy. Talk in relation to your career goals and how the job you are applying provides a better environment for growth than your previous job. As always, angle your reply in such a way that what you had learned in your previous job had enriched you with valuable skills for the current position.



(Image Source: Shutterstock)

Here, the interviewer is trying to gauge how much the job fits to your expectations. You had probably quit your last job because you were unhappy about something. The interviewer wants to make sure that you will be committed to the job and not leave because your expectations are not met again.

6. "Why do you want to work with us?"

More likely than not, the interviewer wishes to see how much you know about the company culture, and whether you can identify with the organization's values and vision. Every organization has its strong points, and these are the ones that you should highlight in your answer. For example, if the company emphasizes on integrity with <u>customers</u>, then you mention that you would like to be in such a team because you yourself believe in integrity.



(Image Source: Shutterstock)

It doesn't have to be a lie. In the case that your values are not in line with the ones by the company, ask yourself if you would be happy working there. If you have no issue with that, go ahead. But if you are aware of the company culture and realize that there is some dilemma you might be facing, you ought to think twice. The best policy is to be honest with yourself, and be honest with the interviewer with what is it in the company culture that motivates you.

5. "Why did you apply for this position?"

Even if it's true to a large extent, don't give them the vibe that you applied for this job because you were retrenched from your previous company. Or for that matter, don't give the impression that you are here because you need to make a living. Any company wants someone who is committed to the organization and eventually developed a sense of belonging with it. It doesn't help claiming that you're here for the monthly paycheck.



(Image Source: Shutterstock)

In fact, the best way to answer this question is to spend some time examining what you like or would like about your work and the company. It is likely you will find something, such as the culture, work environment, meaning of your work, etc. If you didn't find anything, then you should seriously consider if this is the right job for you.

Once you know why you want this job, you can then answer them in a manner that'll relate how well you fit with the position. For example, if you like the <u>customer service</u> work involved because you enjoy communicating with people, bring up that sociable personality of yours. Convince them that you'll fit in very well here, and you'll in turn convince the interviewer that you'll be an asset to the company.

4. "What would you like to be doing five years from now?"

Again, this question is asked to find out whether you are committed to the job. The fact is that there are people who hop from job to job, and that is because they don't really have a solid plan to follow.

Another reason for popping this question is to see whether you are someone who sets goals in life. It's undisputable that people who set long-term goals are more reliable than those who don't. I mean, knowing what you want in life says a lot about your personality, perhaps as a person who can lead and stay motivated.



(Image Source: <u>Shutterstock</u>)

Your reply should assure the interviewer that your career progression goals are in line with the actual advancement route in the company. The interviewer wouldn't want to disappoint you in the next five years and end up with you resigning. As such, it is crucial that you do your <u>homework</u> on the company's prospects so that you know what to expect for yourself, and whether it will meet your long-term career objectives.

3. "Why should I hire you?"

This is the part where you link your skills, experience, <u>education</u> and your personality to the job itself. This is why you need to be utterly familiar with the job description as well as the company culture. Remember though, it's best to back them up with actual examples of say, how you are a good team player.



(Image Source: Shutterstock)

It is possible that you may not have as much skills, experience or qualifications as the other candidates. What then, will set you apart from the rest? Energy and passion might. People are attracted to someone who is charismatic, who show immense amount of energy when they talk, and who love what it is that they do. As you explain your compatibility with the <u>job</u> and company, be sure to portray yourself as that motivated, confident and energetic person, ever-ready to commit to the cause of the company.

2. "How much are you expecting for the salary?"

Salary negotiation is a tough and delicate matter. Preferably speaking, you should avoid going into this topic until the later stage of the recruitment when you are being offered the job. That said, some recruiters might be hoping that you'd yield in to this question and be the first to give the number and set the benchmark. The repercussion? You might end up making less than what the position is worth!



(Image Source: Shutterstock)

Hence, research on the salary range in your field to have a rough estimate of how much you should be earning. Give a large range rather than a specific amount if you have to answer it. An alternative is to pose the question back at the interviewer by asking what kind of salary does the position warrants. At other times, interviewers might just be testing you to see if <u>money</u> is the only thing that matters. So, do emphasize that your priority lies with the nature of the job and not the salary per se.

Remember that when the job is finally being offered to you, the interviewer would have to quote the salary. That will be the best time to negotiate your way because you will then become the one being sought after, and not the other way round.

1. "Do you have any questions to ask me?"

This is normally the last question posed to you, so it's your chance to finish the interview elegantly. True enough, your doubts about the job position might already been allayed by this time when the interview is almost done. Nevertheless, you've got to say something other than replying that you've got nothing to ask. Doing otherwise might leave the impression to the interviewer that you are not exactly keen to get the job.

Unless an employer is interested in recruiting a passive employee, the interviewer is likely to be attracted to proactive candidates who ask intelligent questions. If you must ask, do make sure that they aren't those with obvious answers that you can get if you have done the research thoroughly. Yes, there's no such thing as a stupid question, except those that you ask for the sake of asking. Try to incorporate your knowledge of the industry and the company into a question that will address a genuine concern of yours. That way, you get to amaze your interviewer and assess for a final time whether the job aligns with your expectations.



(Image Source: Shutterstock)

One of the best responses to this question is to find out about your chances of landing this job. Thank the interviewer for the opportunity and express your enthusiasm for the position before asking if there is any reservation for hiring you. This will be your final chance to address any concerns the interviewer might have of employing you. Stay calm and reply objectively rather than taking any criticism personally.

Of course, you are free to ask any questions in your mind. It is, after all, you who is seeking a right job for yourself. Gather as much information about the position and have a feel of what it's like working there day in, day out. If they offer you the job and it is what you are seeking for, go for it!